

Reporting a Crime:

Emergency Situations: CONTACT 911

1. When someone's life is in danger or there is an immediate threat
2. When a crime is in progress
(e.g., a break and enter, assault, robbery, spousal dispute, etc)
3. When a serious crime has just occurred and the suspect may not be far or may return
4. When there is a good chance of arresting a suspect or preventing the development of a serious crime

Non-Emergency Situations: Contact Non-Emergency Line 604-792-4611

- When a crime that has already been committed and no suspects are present (e.g., theft from vehicle or home, vandalism, fraud)
- Suspicious activity or circumstance or less serious nuisance behavior
- A hate crime or hate incident, including those with no safety risks, no physical evidence, and no identifiable suspects
- When you want follow-up information on a report you have previously made (Have your police file number available)
- Online Reporting for incidents such as theft under \$5000 or property damage under \$5000
<https://ocre-sielc.rcmp-grc.gc.ca/ufvrd/en>
- Human/Animal/Unsightly waste
 - Public Property- Contact the City of Chilliwack Operations- 604-793-2810
 - Private Property- Owner is responsible for removal or booking removal service

****NOTE****

It is important as a business in Chilliwack if you are experiencing a high number of incidents or have serious concerns about the safety of your management, staff and patrons that you inform the Chilliwack RCMP immediately.

Calls and incidents are tracked and resources are allocated based on high call areas and noted areas of concern.

Resources Available:

Crime Prevention through Environmental Design

- A physical security assessment of the building and the business itself will be completed
- Suggestions made with respect to target hardening to deter criminal activity from being attracted to the business property (items such as locking mechanisms on doors/windows, lighting set up, signage, surveillance, fencing and barriers)

Contact info: Dave Serblowski- Security Accessor for CPTED

Chilliwack Community Policing office- 604-393-3000

Height Strips

- These are strips for the inside of your doorways to make it easier for your employees to get a quick height description of anyone entering the building. (This is a great descriptor in identifying thieves or suspicious behavior)

Contact Info: Michelle Wulff- Crime Prevention Services Office Supervisor

Chilliwack Community Policing Office- 604-393-3001

Private Security

- **Allegiance 1 Security** 604-701-1692 Chilliwack Chamber Member
- **Griffin Security** 778-860-0781 Chilliwack Chamber Member
- **Fusion Security** 604-647-6470
- **Potential Security** 604-799-3575

Downtown Merchants

- **For Downtown BIA Merchants Please use the below links**
 - https://www.dropbox.com/s/q7ifxmtr5tlvdr2/DCBIA_2023_Merchant_Emergency_Contacts.pdf?dl=0
 - https://www.dropbox.com/s/29ajky3yynjygo5/DCBIA_2023_INC_IDENT_REPORT.pdf?dl=0

Business Resources for Crime Prevention

